Terms of Service – Al Nadi Pharmacy
Effective Date: July 9, 2025

Welcome to Al Nadi Pharmacy's website. By accessing or using our platform, you agree to be bound by these Terms of Service. Please read them carefully.

1. Use of Website
By using our website, you confirm that you:
- Are at least 18 years of age or using the service under the supervision of a guardian.
- Will provide accurate, current, and complete information.
- Will not use our services for any unlawful or unauthorized purposes.

We reserve the right to suspend or terminate access for users who violate these terms.

2. Products and Availability
We offer a variety of pharmaceutical, personal care, and wellness products:
- Product descriptions, prices, and images are for reference and may change without notice.
- Availability is not guaranteed and may vary by location and stock.
- Some products may require a valid medical prescription.

We reserve the right to limit quantities, cancel orders, or refuse service at our discretion.

3. Prescription Medications
For items requiring a valid prescription, you agree to:
- Provide a valid prescription issued by a licensed physician or medical professional.
- Allow us to verify the prescription when necessary.
- Understand that we may cancel or hold any order lacking proper verification.

4. Pricing and Payment
- All prices are listed in Egyptian Pounds (EGP) unless otherwise noted.
- Payments must be completed before order processing.
- We accept multiple payment methods through secure payment gateways.

We are not responsible for pricing errors due to technical issues and reserve the right to cancel such orders with full refund.

5. Disclaimer of Medical Advice
Any content on this website, including product descriptions or blog content, is for informational purposes only.
It is not intended to replace professional medical advice, diagnosis, or treatment.
Always consult a licensed healthcare provider before using any medication or health product.

6. Limitation of Liability
Al Nadi Pharmacy is not liable for:
- Misuse of products or failure to follow usage instructions.
- Adverse reactions or allergies resulting from products.
- Any indirect, incidental, or consequential damages.

Your use of our services and products is at your own risk.

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7. Intellectual Property

All content on our website—including text, graphics, logos, and images—is the property of Al Nadi Pharmacy or its licensors.

You may not copy, reuse, or distribute any material without our prior written consent.

8. Changes to Terms

We may update these Terms of Service at any time.

By continuing to use the site after changes are posted, you agree to be bound by the revised terms.

Contact Us

If you have any questions about these Terms of Service:

📍 Address

1 H El Qods El Sharif Street, El Nozha, Heliopolis, Cairo, Egypt

📞 Hotline - 16196

✉️ Email

info@alnadipharmacy.com

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